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INFORMATION ABOUT RENEWAL PRICING

Dear customer,

We value the trust you place in PLM Group and aim to continue support your business with a high level of expertise, helping you get the most out of your solutions from us. A clear and consistent approach to pricing is part of this.

We are therefore introducing a structured annual price indexation framework for your subscription renewals.

What this means for you:

- Renewal pricing follows clearly defined rules, applied once per year
- Any adjustment is communicated well in advance of your renewal
- Pricing adjustments are consistent, transparent and predictable
- Your renewal price will never exceed the list price for new licenses

The purpose of this framework is to give you better visibility into future pricing, reduce unexpected changes and support long-term planning.

Price adjustments are based on objective external reference points and applied within defined safeguards to ensure fairness and price protection. Adjustments follow the framework principles and are reviewed annually.

Our commitment to transparency remains unchanged and pricing will continue to be adjusted in a way that is controlled, predictable and clearly communicated.

If you have any questions or would like to discuss how this applies to your subscription, please contact us.